

# Emergency Direct Dial

WCM ITS VoIP Phone

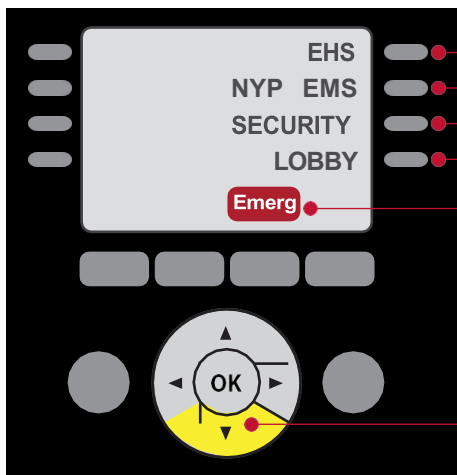
**EHS** ENVIRONMENTAL  
HEALTH & SAFETY



## How do I use my phone during an emergency?

WCM ITS phones (pictured right) are equipped with direct dial emergency phone numbers for the critical internal and external emergency contacts occupants may need.

The emergency menu is customized to display the available emergency contacts specific to each WCM location. Not all of the emergency services listed below are available in all WCM locations. It is important to continue following all applicable emergency procedures (e.g., R.A.C.E. for fires) during an emergency.



### CONTACTS

Select a contact button to directly dial.

**NOTE:** See below for **DOWN ARROW** instructions to see these contacts.

### EMERG BUTTON

The “**Emerg**” button is always displayed. Press for a direct connection to **NYC 911**.

### DOWN ARROW

Press the “Down” arrow **TWICE** to access emergency contact list.

### NYC 911

- If available, use **NYP Security** to report related emergencies
- Offsite locations use **NYC 911** to report related emergencies
- After contacting **NYC 911**, **immediately contact Security and/or the lobby desk** to coordinate building access to your location

### For additional WCM Emergency Updates:

**CALL:**  
**212-746-WCMC (9262)**  
(recorded updates during an emergency)

**ONLINE:**  
**cornellemergency.org**

Use the **DOWN ARROW** on the phone to access the following Emergency Contacts:

### Environmental Health and Safety

- Contact **EHS (646-962-7233)** or call via the direct dial feature
- EHS helps with all emergencies, such as:
  - Fires
  - Hazardous material spills (chemical, biological, radiological)
  - Indoor air quality
  - Accidents

### NYP EMS

- Contact **NYP Emergency Medical Services (212-472-2222)** for:
  - Medical assistance
  - Ambulance service
- After calling NYP EMS, immediately contact:
  - **Security and/or the lobby desk** to coordinate building access to your location
  - **EHS** if the incident includes a hazardous material spill/exposure

### Security

- Contact **Security (212-746-0911)** or call via the direct dial feature, if available
- Call NYP Security for emergencies, such as:
  - Active shooter / bomb threat
  - Patient, visitor, staff disturbances
  - Workplace violence
  - Theft
  - EMS/NYC 911 building access

### Lobby Desk

- Contact the **Lobby Desk**, if available
- Building lobby desk staff provide:
  - EMS and NYC 911 building access
  - Notification to building management of emergencies



**Weill Cornell  
Medicine**

### Environmental Health and Safety

TEL 646-962-7233 WEB [weill.cornell.edu/ehs](http://weill.cornell.edu/ehs) EMAIL [ehs@med.cornell.edu](mailto:ehs@med.cornell.edu)  
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